

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION 8 1595 Wynkoop Street DENVER, CO 80202-1129 Phone 800-227-8917 http://www.epa.gov/region08

SEP 2 6 2013

Ref: 8ENF-W

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Tonia and Michael Johnson, Owners Crook County Saloon 18125 US Hwy. 14 Sundance, WY 82729

Re: Administrative Order Crook County Saloon Public Water System Docket No. **SDWA-08-2013-0063** PWS ID #5601478

Dear Mr. and Mrs. Johnson:

Enclosed is an Administrative Order (Order) issued by the U.S. Environmental Protection Agency (EPA) under the authority of section 1414(g) of the Safe Drinking Water Act, 42 U.S.C. § 300g-3(g). Among other things, the Order alleges that you, as owners and/or operators of the Crook County Saloon, have violated the National Primary Drinking Water Regulations at 40 C.F.R. part 141 (Drinking Water Regulations).

The Order is effective upon the date received. Please review the Order and within 10 days provide the EPA with any information you believe the EPA may not have (e.g., any monitoring that may have been done but not submitted, any improvements to the system, any updates to the number of service connections and/or individuals served, etc.). If the EPA does not hear from you, the EPA will assume this information is correct.

If you comply with the Order, the EPA may close the Order without further action. Failure to comply with the Order may lead to substantial civil penalties and/or a federal court injunction ordering compliance.

The Small Business Regulatory Enforcement and Fairness Act (SBREFA) may apply to this situation. Enclosed is a small business information sheet, outlining compliance assistance resources available to small businesses and small governments, in case these are relevant. SBREFA does not eliminate the responsibility to comply with the Order or the Drinking Water Regulations. To submit information or request an informal conference with the EPA, please contact Olive Hofstader at the above address (with the mailcode 8ENF-W) or by phone at (800) 227-8917, extension 6467 or (303) 312-6467. Any questions from your attorney should be directed to Mia Bearley, Enforcement Attorney, who may be reached at the above address (with the mailcode 8ENF-L) or by phone at (800) 227-8917, extension 6554 or (303) 312-6554.

We urge your prompt attention to this matter.

Sincerely,

Arturo Palomares, Director Water Technical Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Enclosures:

Order SBREFA Information Sheet PN Template

cc: WY DEQ/DOH (via email) Tina Artemis, EPA Regional Hearing Clerk



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 8

1595 Wynkoop Street DENVER, CO 80202-1129 Phone 800-227-8917 http://www.epa.gov/region08

Ref: 8ENF-W

SEP 26 2013

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Crook County Commissioners c/o Jim W. Hadley, Chair P.O. Box 37 Sundance, WY 82729

Re: Notice of Safe Drinking Water Act Enforcement Action against Crook County Saloon Park Public Water System PWS ID # WY5601478

Dear Commissioners:

The Safe Drinking Water Act (Act) requires that the U.S. Environmental Protection Agency (EPA) notify locally elected officials of certain enforcement actions taken in their area.

An Administrative Order (Order) is being issued to Tonia and Michael Johnson, as owners and/or operators of the Crook County Saloon public water system (System). This Order requires that Mr. and Mrs. Johnson take measures to return the System to compliance with the Act and the National Primary Drinking Water Regulations. The violations include: failure to monitor for total coliform bacteria, failure to monitor for nitrate, failure to correct significant deficiencies in the system and failure to report such violations to the EPA.

For more details, a copy of the Order is enclosed. **The Order does not require any response or action by the County Commission.** If you have any questions regarding this Order, please contact Olive Hofstader at (303) 312-6467.

Sincerely,

Arturo Palomares, Director Water Technical Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Enclosure: Order

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 8

IN THE MATTER OF:)	21	13 SEP 26 PM 1:00	
Tonia and Michael Johnson, Owners))))	Docket No. SDWA-08-2013-00 ADMINISTRATIVE ORDER	No. SDWA-08-2013-0063 ISTRATIVE ORDER EPA REGION VIII HEARING FLERK	
Respondents.	́			

1. This Order is issued under the authority vested in the Administrator of the United States Environmental Protection Agency (EPA) by section 1414(g) of the Safe Drinking Water Act (Act), 42 U.S.C. § 300g-3(g), as properly delegated to the undersigned officials.

2. Tonia and Michael Johnson (Respondents) are individuals who own and/or operate the Crook County Saloon Public Water System (System), which provides piped water to the public in Crook County, Wyoming, for human consumption.

3. The System is supplied by a groundwater source consisting of one spring. The water is treated by a water softener and reverse osmosis.

4. The System has approximately 6 service connections and/or regularly serves an average of approximately 45 individuals daily at least 60 days out of the year. Therefore, the System is a "public water system" as defined in section 1401(4) of the Act, 42 U.S.C. § 300f(4), and 40 C.F.R. § 141.2. The System is also a "transient, non-community water system" as defined in 40 C.F.R. § 141.2.

5. Respondents are subject to the Act and the National Primary Drinking Water Regulations (Drinking Water Regulations) at 40 C.F.R. part 141. The Drinking Water Regulations are "applicable requirements" as defined in section 1414(i) of the Act, 42 U.S.C. § 300g-3(i).

6. The Drinking Water Regulations include monitoring requirements. The EPA has sent Respondents annual notifications of the specific monitoring requirements that apply to the System.

VIOLATIONS

7. Respondents are required to monitor the System's water quarterly for total coliform bacteria. 40 C.F.R. § 141.21(a). Respondents failed to monitor the System's water for total coliform bacteria during the 4th quarter (October - December) of 2009 and the 2nd quarter (April – June) of 2012, and, therefore, violated this requirement.

8. Respondents are required to monitor the System's water annually for nitrate. 40 C.F.R. § 141.23(d)(4). Respondents failed to monitor the System's water for nitrate during 2012, and, therefore, violated this requirement.

9. As a ground water system, Respondents are required to consult with the EPA regarding the appropriate corrective action within 30 days of receiving written notice from the EPA of a significant deficiency. 40 C.F.R. § 141.403(a)(4). Respondents failed to consult with the EPA by January 8, 2012, after receiving written notice of significant deficiencies on December 8, 2011, and therefore, violated this requirement.

Crook County Saloon Page 2 of 5

10. Respondents are required to complete corrective action of a significant deficiency in accordance with an EPA approved corrective action schedule or within 120 days of receiving written notification from the EPA of the significant deficiency. 40 C.F.R. § 141.404(a). Respondents are required to notify the EPA within 30 days of completion of a significant deficiency corrective action. 40 C.F.R. § 141.405(a)(2). Respondents received a letter from the EPA on December 8, 2011, that detailed the significant deficiencies. Respondents failed to complete corrective action of all significant deficiencies by April 6, 2012, and/or failed to notify the EPA of the completion of the corrective actions by May 6, 2012, and, therefore, violated this requirement.

11. Respondents are required to notify the public of certain violations of the Drinking Water Regulations in the manner specified by the regulations. 40 C.F.R. §§ 141.201-141.211. Respondents failed to notify the public of the violations cited in paragraph 7, above, and, therefore, violated this requirement. Public notice for the failure to monitor nitrate violation in paragraph 8 is not yet overdue. Respondents are required to continue to inform the public annually until the significant deficiencies cited in paragraph 10, above, are corrected. 40 C.F.R. § 141.403(a)(7)(ii). Respondents failed to notify the public annually of the violation cited in paragraph 10, and, therefore, violated this requirement.

12. Respondents are required to report any failure to comply with any coliform monitoring requirement to the EPA within 10 days after discovering the violation. 40 C.F.R. § 141.21(g)(2). Respondents failed to report the violations cited in paragraph 7, above, to the EPA and, therefore, violated this requirement.

13. Respondents are required to report any violation of the Drinking Water Regulations to the EPA within 48 hours of the violation occurring, as required by 40 C.F.R. § 141.31(b). Respondents failed to report the violations cited in paragraphs 8 - 11, above, to the EPA and, therefore, violated this requirement.

ORDER

Based on the above violations, Respondents are ordered to perform the following actions upon Respondents' receipt of this Order (unless a different deadline is specified below):

14. Respondents shall monitor the System's water for total coliform quarterly, and, if any sample is positive for total coliform, conduct repeat and additional routine monitoring, as required by 40 C.F.R. § 141.21. Respondents shall report analytical results to the EPA within the first 10 days following the month in which Respondents receive sample results, as required by 40 C.F.R. § 141.31(a). Respondents shall report any violation of coliform monitoring requirements in 40 C.F.R. part 141 to the EPA within 10 days after discovering the violation as required by 40 C.F.R. § 141.21(g)(2).

15. Respondents shall monitor the System's water for nitrate annually. 40 C.F.R. § 141.23(d)(4). Respondents shall report analytical results to the EPA within the first 10 days following the month in which sample results are received. 40 C.F.R. § 141.31(a). Respondents shall report any violation of the nitrate monitoring requirements to the EPA within 48 hours of the violation occurring, as required by 40 C.F.R. § 141.31(b).

Crook County Saloon Page 3 of 5

16. Within 10 days after receipt of this Order, Respondents shall consult with the EPA regarding appropriate corrective actions for addressing the following significant deficiencies AND within 60 days of receipt of this Order submit a corrective action plan and schedule to the EPA. 40 C.F.R. §§ 141.403(a)(4) and 404(a).

- All overflows shall be screened with a #24-mesh screen, or a properly sealed flapper valve to prevent birds, insects, rodents and other forms of contamination from entering the System. Existing spring overflow lacks proper #24-mesh screen.
- b) All water storage structures shall be provided with an overflow, which is brought down to an elevation between 12 and 24 inches (0.3-0.61 m) above the ground surface and discharges over a drainage inlet structure or a splash pad. All overflow pipes shall be located so that any discharge is visible.
- c) Storage tank hatches above the waterline shall be framed at least 4 inches (0.1m) above the surface of the roof at the opening. The tank hatches shall be fitted with a solid watertight cover (rubber gasket) which overlaps the framed opening and extends down around the frame at least 2 inches (5 cm). The cover shall be hinged at 1 side and shall have a locking device. The tank hatch shall have a minimum inside opening diameter of 24 inches. Hatch/entry on cistern #2 is not overlapping, watertight or adequately secured. The lid on the North Tank is cracking and shall be properly sealed.
- d) The Emergency Response Plan (ERP) shall detail emergency operations procedures for possible foreseeable emergencies such as power outage, loss of water, equipment failure, development of unsafe conditions, and other emergency conditions. Templates, including instructions, for developing ERPs may be found on the EPA Region 8 Drinking Water Online website: <u>http://www2.epa.gov/region8-waterops/reporting-forms-and-instructions-reporting-forms#erp</u> Please fill out the ERP that applies to Transient Ground Water Systems.

17. The plan shall include proposed modifications to the System, estimated costs of modifications, and a proposed schedule for completion of corrective actions outlined in paragraph 16, above. The proposed schedule shall include specific milestone dates and a final compliance date. The final compliance date shall be within 6 months from the date of the EPA's approval of the schedule. The schedule must be approved by the EPA before construction or modifications may begin. The EPA's approval of Respondents' schedule does not substitute for any State of Wyoming approvals of plans and specifications that may also be required before modifications may be made to the System.

18. The schedule required by paragraph 16, above, shall be incorporated into this Order as an enforceable requirement upon written approval by the EPA.

19. Within 30 days after receipt of the EPA's approval of the schedule required by paragraph 16, above, Respondents shall provide the EPA with quarterly reports on the progress made toward bringing the System into compliance with the treatment technique requirements for ground water systems. 40 C.F.R. § 141.403. Each report is due by the 10th day of the month following the relevant quarter.

Crook County Saloon Page 4 of 5

20. Respondents shall notify the EPA within 30 days after completion of the corrective actions, as required by 40 C.F.R. § 141.405(a)(2). Respondents shall provide evidence to the EPA, including photographs of the corrective actions and the following certification signed by a person of authority who represents the System, that the above corrective actions have been completed: "I certify under penalty of perjury that [insert name of individuals/company/representative] has/have completed corrective actions in accordance with the approved schedule to address the significant deficiencies at the Crook County Saloon public water system."

21. Respondents shall achieve and maintain compliance with the treatment technique requirements for ground water systems by the final date specified in the approved compliance schedule, or no later than six months after receipt of the EPA's approval of the schedule required by paragraph 16, above, whichever is earliest. Respondents shall meet that deadline even if the plan as submitted does not achieve compliance. If the plan fails to achieve permanent compliance, the EPA may order further steps and/or seek penalties for noncompliance.

22. Within 30 days after receipt of this Order, Respondents shall notify the public of the violations cited in paragraphs 7, 8 and 10 above, following the instructions provided with the public notice templates provided to Respondents with this Order, and shall annually notify the public of any uncorrected significant deficiencies, as required by 40 C.F.R. § 141.403(a)(7). Thereafter, following any future violation of the Drinking Water Regulations, Respondents shall comply with the applicable public notice provisions of 40 C.F.R. part 141, subpart Q. Within 10 days after providing public notice, Respondents shall submit a copy of the notice to the EPA.

23. Respondents shall notify the EPA within 10 days after any sale of the System or any reduction in the population served by the System if such reduction brings the number of service connections to fewer than 15 or the number of individuals served to fewer than 25. The notification of any sale shall include the name and contact information for the entity buying the System and Respondents shall provide a copy of this Order to the new owner.

24. This Order shall be binding on Respondents, their successors and assigns, and any person (e.g., employee, contactor, or other agent) acting in concert with Respondents.

25. If Respondents (a) lease the System to another person or entity, or (b) contract with or hire any other person or entity to operate the System, Respondents shall, no later than the date of such lease, or other contract, provide a copy of this Order to the lessee or contractor and, no later than 10 days thereafter, notify the EPA in writing of the lease or other contract. Respondents shall remain obligated to comply with this Order even if Respondents lease the System to another person or entity or hire another person or entity to operate the System.

26. Respondents shall direct all reporting required by this Order to:

U.S. EPA Region 8 (8P-W-DW) 1595 Wynkoop Denver, CO 80202-1129 Crook County Saloon Page 5 of 5

GENERAL PROVISIONS

27. This Order does not constitute a waiver, suspension, or modification of any requirement of the Act or Drinking Water Regulations. Issuance of this Order is not an election by the EPA to forgo any civil or criminal action.

28. Violation of any part of this Order or the Drinking Water Regulations may subject Respondents to a civil penalty of up to \$37,500 (as adjusted for inflation) per day of violation. 42 U.S.C. § 300g-3; 40 C.F.R. part 19.

29. Respondents may seek federal judicial review of this Order pursuant to section 1448(a) of the Safe Drinking Water Act, 42 U.S.C. § 300j-7(a).

30. This Order is effective upon receipt by Respondents and will continue to be in effect until closed by the EPA.

Issued: Sept= 26 205.

James H. Eppers, Supervisory Attorney Legal Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Arturo Palomares, Director Water Technical Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Template on Reverse

Since most monitoring violations are included in Tier 3, you must provide public notice to persons served within one year after you learn of the violation [40 CFR 141.204(b)]. Multiple monitoring violations can be serious, and your state may have more stringent requirements. Check with your state to make sure you meet its requirements.

Noncommunity water systems must use one of the following methods [40 CFR 141.204(c)]:

- Posting in conspicuous locations
- Hand or direct delivery
- Mail

In addition, you must use *another* method reasonably calculated to reach others if they would not be reached by the first method [40 CFR 141.204(c)].

You must post the notice until the violation is resolved. If the violation has already been resolved, you must post the notice for at least seven days [40 CFR 141.204(b)]. If you mail, post, or hand deliver, you should print your notice on your system's letterhead, if available.

The template on the reverse is appropriate for use as an annual notice combining notification for several violations, as well as for notices for individual violations. This template presents violations in a table; however, you may write out an explanation for each violation if you wish.

You may need to modify the notice if you had any monitoring violations for which monitoring later showed a maximum contaminant level or other violation. In such cases, you should refer to the public notice you issued at that time. If you do modify the notice, you must still include all required PN elements and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language for monitoring and testing procedure violations [40 CFR 141.205(d)] must be included as written (with blanks filled in) and is presented in this notice in italics and with an asterisk on either end.

This template also includes mandatory language encouraging further distribution to persons who may not have received the notice [40 CFR 141.205(d)] and is presented in this notice in italics and with an asterisk on either end. However, if you post the notice such that all possible users have access to the notice, this language is not applicable and can be omitted.

Corrective Actions

In your notice describe corrective actions you took or are taking. Listed below are some steps commonly taken by water systems with monitoring violations. Choose the appropriate language, or develop your own text:

- We have since taken the required samples, as described in the last column of the table above. The samples showed we are meeting drinking water standards.
- We have since taken the required samples, as described in the last column of the table above. The sample
 for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared
 for violating the limit.]
- We plan to take the required samples soon, as described in the last column of the table above.

After Issuing the Notice

Be sure to send EPA a copy of each type of notice and a certification that you have met all the public notification requirements within ten days after issuing the notice [40 CFR 141.31(d)].

DRINKING WATER NOTICE Monitoring Requirements Not Met for Crook County Saloon

We violated a drinking water requirement. Even though this is not an emergency, as our customers, you have the right to know what happened and what we are doing to correct this situation. *We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2009 and 2012 we did not complete all monitoring for total coliform and nitrate and therefore cannot be sure of the quality of our drinking water during that time.*

What This Means

There is nothing you need to do at this time. The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample (frequency) and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Requirement	Number of samples taken	When actions should have been taken	When actions were (or will be) taken
Nitrate	Annual samples	0	January 1 – December 31, 2012 4 th quarter (October- December) 2009, and 2 nd quarter (April-June) 2012	January 2, 2013 January 21, 2010 July 3, 2012
Coliform	Quarterly samples	0		

Steps We Are Taking

Total coliform and nitrate samples since the missed samples have been safe.

For more information, please contact _______of Crook County Saloon at 307-_____ or 18125 US Highway 14, Sundance, WY 82729.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Crook County Saloon. State Water System ID#: <u>WY5601478</u>. Date distributed: ______

Certification

After delivering this notice, enter the date delivered, sign below and send a copy to:

Olive Hofstader Environmental Protection Agency 1595 Wynkoop Street, Attn: 8ENF-W Denver, CO 80202

Date and method of delivery

Signature

Template on Reverse

A system's failure to take corrective action within the required timeframe or be in compliance with a state-approved corrective action plan and schedule for a fecal indicator-positive ground water source sample or significant deficiency under the Ground Water Rule (GWR) is a treatment technique violation and requires Tier 2 notification. You must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [40 CFR 141.203(b)]. If the public notice is posted, the notice must remain in place for as long as the violation persists, but in no case for less than seven days, even if the violation is resolved. You must issue a repeat notice annually for as long as the violation persists.

Noncommunity systems must use one of the following methods [40 CFR 141.203(c)]:

- Posting in conspicuous locations
- Hand or direct delivery
- Mail

You must also use *another* method reasonably calculated to reach others if they would not be reached by the first method [40 CFR 141.203(c)].

If you modify the notice, you must still include all required PN elements from 40 CFR 141.205(a) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from Appendix B to Subpart Q) must be included as written (with blanks filled In) and is presented in this notice in italics with an asterisk on either end.

This template also includes mandatory language encouraging further distribution to persons who may not have received the notice [40 CFR 141.205(d)] and is presented in this notice in italics and with an asterisk on either end. However, if you post the notice such that all possible users have access to the notice, this language is not applicable and can be omitted.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with Ground Water Rule treatment technique violations. You can use one or more of the following statements, if appropriate, or develop your own text:

- Although we did not meet our deadline, we are now in consultation with the state to develop a corrective action plan.
- The [source of contamination/significant deficiency] has been identified and addressed.
- We have implemented a short term plan to address the immediate issue while we pursue the long-term solution.

After Issuing the Notice

Make sure to send EPA a copy of each type of notice and a certification that you have met all the public notification requirements within ten days after issuing the notice [40 CFR 141.31(d)].

It is a good idea to inform your consumers when the violation has been resolved, especially if you have regular customers. See Template NC-7 for a "problem corrected" notice template.

DRINKING WATER NOTICE

Crook County Saloon Failed to Correct a Significant Deficiency Within Required Time Frame

Our water system, Crook County Saloon, was required to take action to correct a significant deficiency by April 8, 2012. However, we failed to take action by the required date.

What This Means

This is not an emergency. If it had been, you would have been notified within 24 hours. We do not know of any cases of contamination. However, until the problem is corrected, there is an increased chance that disease-causing organisms could contaminate the water supply.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

You may drink the water. However, if you have specific health concerns, consult your doctor.

If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

Steps We Are Taking

[Describe corrective action.] We expect to have the [significant deficiency] corrected by [give date].

For more information, please contact [name of contact] of Crook County Saloon at [phone number] or [location/address].

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [system]. State Water System ID#: _WY5601478__. Date distributed: _____.

Certification

After delivering this notice, enter the date delivered, sign below and send a copy to:

Olive Hofstader Environmental Protection Agency 1595 Wynkoop Street, Attn: 8ENF-W Denver, CO 80202

Date and method of delivery

Signature



U.S. EPA Small Business Resources Information Sheet

The United States Environmental Protection Agency provides an array of resources, including workshops, training sessions, hotlines, websites and guides, to help small businesses understand and comply with federal and state environmental laws. In addition to helping small businesses understand their environmental obligations and improve compliance, these resources will also help such businesses find cost-effective ways to comply through pollution prevention techniques and innovative technologies.

EPA's Small Business Websites

Small Business Environmental Homepage - www.smallbiz-enviroweb.org

Small Business Gateway - www.epa.gov/smallbusiness

EPA's Small Business Ombudsman - www.epa.gov/sbo or 1-800-368-5888

EPA's Compliance Assistance Homepage

www.epa.gov/compliance/assistance/ business.html

This page is a gateway to industry and statute-specific environmental resources, from extensive web-based information to hotlines and compliance assistance specialists.

EPA's Compliance Assistance Centers www.assistancecenters.net

EPA's Compliance Assistance Centers provide information targeted to industries with many small businesses. They were developed in partnership with industry, universities and other federal and state agencies.

Agriculture www.epa.gov/agriculture/

Automotive Recycling www.ecarcenter.org

Automotive Service and Repair www.ccar-greenlink.org or 1-888-GRN-LINK

Chemical Manufacturing www.chemalliance.org

Construction www.cicacenter.org or 1-734-995-4911

Education www.campuserc.org Food Processing www.fpeac.org

Healthcare www.hercenter.org

Local Government www.lgean.org

Metal Finishing www.nmfrc.org

Paints and Coatings www.paintcenter.org

Printed Wiring Board Manufacturing www.pwbrc.org

Printing www.pneac.org

Ports www.portcompliance.org

U.S. Border Compliance and Import/Export Issues www.bordercenter.org

Hotlines, Helplines and Clearinghouses www.epa.gov/epahome/hotline.htm

EPA sponsors many free hotlines and clearinghouses that provide convenient assistance regarding environmental requirements. Some examples are: Antimicrobial Information Hotline info-antimicrobial@epa.gov or 1-703-308-6411

Clean Air Technology Center (CATC) Info-line www.epa.gov/ttn/catc or 1-919-541-0800

Emergency Planning and Community Right-To-Know Act www.epa.gov/superfund/resources/ infocenter/epcra.htm or 1-800-424-9346

EPA Imported Vehicles and Engines Public Helpline www.epa.gov/otaq/imports or

734-214-4100

National Pesticide Information Center www.npic.orst.edu/ or 1-800-858-7378

National Response Center Hotline to report oil and hazardous substance spills www.nrc.uscg.mil or 1-800-424-8802

Pollution Prevention Information Clearinghouse (PPIC) www.epa.gov/opptintr/ppic or 1-202-566-0799

Safe Drinking Water Hotline www.epa.gov/safewater/hotline/index. html or 1-800-426-4791

Stratospheric Ozone Protection Hotline www.epa.gov/ozone or 1-800-296-1996